

## **ADDITIONAL MEASURES FOR COVID-19**

### GENERAL

While we are taking as many measures as logistically possible to reduce risks, we cannot guarantee your safety. If you are uncomfortable with the risks involved in an activity requiring close, physical contact you should not come skydiving. Please understand that by choosing to participate you are assuming responsibility for exposure and risk of contracting or spreading COVID-19.

We will be waiving all penalties associated with rescheduling at this time. We have extended all SDMW voucher and jump package expiration dates thru 2021 for anyone who is uncomfortable with contagion risks.

### ***WE ALL HAVE LEGITIMATE CONSTITUTIONAL RIGHTS TO BOTH PERSONAL FREEDOMS & PERSONAL HEALTH & SAFETY***

We respect your right to refuse to participate in social distancing, screening or other safety measures. We will be waiving any fees associated with rescheduling at this time. We have extended all SDMW voucher and jump package expiration dates thru 2021 for anyone unwilling to comply with social distancing, screening or other safety measures.

Please respect the rights of our staff, instructors and other customers to their personal health and safety. As a private business we reserve the right to refuse service or admittance to those unwilling to participate in social distancing, screening or other safety measures for the protection of our staff, instructors and other customers.

**Thank you for your cooperation and understanding during these unprecedented times.**

### TANDEM SAFETY AND PROCEDURES RELATIVE TO COVID-19

You should assess your personal health prior to coming to our facility. If you would answer "Yes" to the below screening questions you should call to reschedule your appointment.

All customers and staff members must enter the building through the front door for screening. All other entrances to the building will be closed.

We will be limiting the number of tandem bookings and staggering check-in times to try to avoid large groups congregating in the lobby.

No guests or spectators will be allowed in the building. If you are not skydiving, you will not be allowed inside.

We encourage all customers to prepay over the phone or online when possible and fill out all paperwork and waivers online to minimize contact risks with touch screens, touch pads and staff members.

You will be asked the following questions by the screener upon arrival:

1. Do you have a fever?
2. Do you have a new cough?

3. Do you have shortness of breath?
4. Do you have a sore throat?
5. Do you have any other symptoms of Covid-19 or any flu-like symptoms?
6. Have you been in contact with anyone who is symptomatic or has tested positive for Covid-19 in the last 14 days?

If you answer “Yes” to any of the above you will not be permitted to enter the premises and will be asked to reschedule.

You will be screened for a fever via temporal or touchless scanner.

You will be provided with a wristband which you must wear at all times to confirm you have been screened.

You will be asked to wash your hands at our entry washing station prior to proceeding to the check-in counter.

We STRONGLY RECOMMEND that customers purchase their own, personal pair of goggles. If you do not wish to purchase a personal pair, we will loan you a pair which will be cleansed between uses.

We STRONGLY RECOMMEND that you purchase your own, personal facial covering. If you do not wish to purchase your own mask, we will loan you a mask that will be laundered between uses.

We will be requiring everyone to wear a facial covering when on board our aircraft & any time social distancing of 6 feet cannot be maintained.

We will no longer be allowing tandem customers to borrow jumpsuits. Please wear long pants that you don't mind getting dirty and dress warmly. The air temperature at altitude is 30 degrees cooler than on the ground.

We have marked out 6 feet of separation between customers in the check-in area.

We have installed a spit shield between guests and staff members in the check-in area.

We have marked out 6 feet of separation between ipads for waivers- although we request that you fill out your waiver online prior to arriving to minimize your contact risks with touch screens, touch pads and staff members.

We have marked out 6 feet of separation between chairs in our training classroom. If 6 feet of separation cannot be achieved in the classroom we will require face masks or will host classes outside.

We will be cleaning all high-touch surfaces and the inside of our aircraft as often as possible.

We have supplied hand sanitizer in the building for ease of use, although soap and water for 20 seconds is STRONGLY RECOMMENDED over hand sanitizer.

We have installed an additional washing station in the “gear-up” area for ease of use by customers and instructors.

We will be asking students and instructors to wash their hands prior to beginning the gear-up process and as often as possible. Especially after touching eyes, nose, mouth or face, after sneezing, coughing or blowing nose.

Students and instructors must wear facial coverings any time proper social distancing cannot be achieved. Specifically, during the gear-up process, in the loading area, on board the aircraft, in freefall and under canopy.

You must wear a facial covering even if you purchased the video option. Refunds will not be extended because of facial coverings. We must protect the health and safety of our instructors. We apologize for the inconvenience.

No ride-alongs will be allowed in the aircraft as no one is permitted to sit in the co-pilot seat. The pilot will be separated from passengers by a spit shield.

Inclimate weather can cause potential delays in our operation. This could lead to larger numbers of customers congregating in the lobby. We highly recommend waiting in your vehicle or outside rather than in an enclosed space whenever possible.

#### INSTRUCTOR SAFETY AND PROCEDURES RELATIVE TO COVID-19

Instructors/staff should contact Travis Mickle or Marissa Biese immediately if they are symptomatic and should not come to the facility. See "Employee Exposure Plan for Covid-19" document for more information.

You must have a facial covering to enter the building. If you do not have one you must purchase one from us. No rentals.

All instructors/staff must enter the building through the main entrance each day for screening. No exceptions.

You will be asked the following questions by the screener upon arrival:

1. Do you have a fever?
2. Do you have a new cough?
3. Do you have shortness of breath?
4. Do you have a sore throat?
5. Do you have any other symptoms of Covid-19 or any flu-like symptoms?
6. Have you been in contact with anyone who is symptomatic or has tested positive for Covid-19 in the last 14 days?

If you answer "Yes" to any of the above you will not be permitted to enter the premises and will be asked to reschedule.

You will be given a wristband for the day to confirm you have been screened.

Instructors should avoid entering the office/lobby/manifest unless absolutely necessary once checked in. We need to limit the number of people in enclosed spaces as much as possible.

Instructors should fill out all paperwork and waivers at home and email images of all needed documents for work to reduce in-person contact with office staff.

Chairs in the training classroom will be spaced 6ft apart. Max 6 per class. Training classes should be hosted outside if a class exceeds the number of chairs in the classroom.

Instructors must have a full-face helmet.

Instructors must wear a facial covering when in contact with tandem customers and any time social distancing of 6 feet cannot be maintained. (When gearing up, in the loading area, on-board the aircraft, when attached to the student in freefall and under canopy).

Instructors must wash hands frequently. Especially prior to entering the building, prior to gearing up students and in between working with each new student, after touching eyes, nose, mouth or face or after sneezing, coughing or blowing nose.

Instructors and students should wash their hands prior to beginning the gear-up process.

Instructors must have a least 2 pairs of student goggles so that one pair may be cleaned and dried between students.

AFF Instructors & Coaches should ensure only one student is using a particular jumpsuit/altimeter/goggles/helmet/radio each day or until each item can be properly cleaned.

A laundry bin has been provided in the gear-up area for item needing laundering.

Instructors should avoid hugs, high-fives, fist-bumps or any unnecessary touching or physical contact.

If a staff member tests positive for COVID-19 we will be forced to shut down our operation for 24-48 hours for proper disinfection procedures and to allow virus to die on any contaminated surfaces. Help us stay open by taking these measures seriously!

If you become infected, you must report to [Travis@skydivemidwest.com](mailto:Travis@skydivemidwest.com) immediately.

#### LICENSED JUMPER SAFETY AND PROCEDURES RELATIVE TO COVID-19

You should assess your personal health prior to coming to our facility. If you would answer "Yes" to the below screening questions you should not come to the DZ.

Please avoid bringing non-jumping guests. No additional guests will be permitted at this time. We apologize for the inconvenience.

Please waiver online prior to coming out to jump.

Please put money on your burble account over the phone, prior to coming out to jump. We need you to limit your time in the lobby and contact with office staff as much as possible. They are in close contact with all tandem students, this is for your safety.

Please bring hand sanitizer and/or wash your hands frequently. Especially after touching eyes, nose, mouth or face or after sneezing, coughing or blowing nose.

You must have a facial covering to enter the building. If you do not have one, you must purchase one from us. No rentals.

You must enter through the front door for screening. All other doors will remain locked at all times. Do not enter thru side/back doors.

Since you must be screened prior to entering the premises, we have also installed a doorbell at the front door in the event the screener has stepped away (primarily during slower, weekdays).

You will be asked the following questions by the screener upon arrival:

1. Do you have a fever?
2. Do you have a new cough?
3. Do you have shortness of breath?
4. Do you have a sore throat?
5. Do you have any other symptoms of Covid-19 or any flu-like symptoms?
6. Have you been in contact with anyone who is symptomatic or has tested positive for Covid-19 in the last 14 days?

If you answer “Yes” to any of the above you will not be permitted to enter the premises.

You will be screened with a temporal or touchless scanner for a fever.

You will receive a wristband for the day to confirm you have been screened.

You must wash your hands at the *newly installed wash station* prior to leaving the screening station.

We have installed spit shields at the check-in counter.

We have installed floor markings on the floor in the lobby/check-in area to delineate 6ft of separation. Please use them.

2 of the waiver ipads have been removed to allow more separation. PLEASE waiver before you come to the DZ so you don't have to use them at all.

You must wear a facial covering if 6ft of separation cannot be maintained. Specifically, in areas where tandem customers are present (in the lobby, bathroom, gear-up area, loading area, onboard the aircraft).

Please do not congregate in areas where tandem students are present. Avoid the lobby and tandem gear-up area as much as possible. You MUST wear a facemask if you are in these areas.

Please use the burble app to manifest whenever possible.

ALL jumpers on board our aircraft MUST wear a face covering. You will not be able to maintain social distancing on board the aircraft and therefore a face covering is required. We must prioritize the health of our staff members and pilot in order to continue doing business.

The aircraft will be limited to 22 slots. We will not be allowing anyone to sit up front with the pilot. The pilot will be separated by a newly installed spit shield.

You will not be permitted to borrow a jumpsuit. Jumpsuits are for AFF students or VERY recently licensed jumpers only.

We acknowledge many of you are close friends who may mutually and consensually wish to ignore social distancing measures with one another.

However, we ask that you PLEASE err on the side of caution and ASSUME everyone wishes to be protected from your germs.

Please do NOT make physical contact with staff members or other fun jumpers without getting their sincere, verbal permission or expressed comfort level first. Please be respectful and cautious not to over-step someone's personal boundaries. If complaints are made against you, you may be asked not to return to the DZ until social distancing measures have been lifted.

Please avoid making contact with one another in the tandem customer areas- lobby, bathroom, gear-up area, loading area. Try to set a good example in common areas.

This includes high-fives, fist bumps, hugs, handshakes and any other physical contact.

Please try to avoid physical contact with tandem instructors as much as possible. They are directly exposed to tandem students. This is for your protection.

As of now our prices will remain the same. \$24/full \$24/hop n' pop. We are doing our best to recover from losses and additional expenses without increasing our fun jumper rates.